



MANAGEMENT POLICY STATEMENT

(BS EN ISO 9001:2015)

Based upon consideration of services and products provided, the scope of Sanaway management control system provides for the provision of sanitary hygiene, clinical and sharps waste, additional washroom services and bespoke loose lay and fixed floor matting services.

Our intent is to continue in maintaining honesty, excellence, respect and integrity in all aspects of our business activities, whilst reflecting the highest ethical standards in relationships with our customers, employees, suppliers and service providers by additionally

- Striving for continual improvement of our management control system processes and performance output
- Establishing improvement objectives to help effectively communicate direction
- Remaining aware of and understanding internal and external interested party concerns identified through analysis of risks both facing and resultant of processes and activities
- Retaining an understanding of the importance of our employee duties/roles with direct relevance to the continuing success of the business
- Seeking structured feedback from customers, to support efforts of enhancing perceived levels of satisfaction

Our policy statement will further support determination of measurable key objectives for improvement and likewise be subject of review as a minimum annually, in order to confirm its on-going suitability and compliance with BS EN ISO 9001:2015.

On behalf of Sanaway

A handwritten signature in black ink, appearing to read "P. Martin", is written over a faint horizontal line.

Patrick Martin – Director